

Michelle Hutchings

Product Support Consultant, **Software Division**



Qualifications

Cert IV in Training and Assessment TAE40110

Certificate IV in Occupational Health & Safety

Certificate III in Frontline Management

Bachelor of Environmental Science

Background

Before joining Cutcher & Neale Michelle spent over 10 years in the Manufacturing industry. During this time, Michelle was responsible for the project management of numerous operational, quality and HSE software implementations and technical product certifications.

With extensive experience as an Ostendo system owner and champion, Michelle understands what is required to successfully project manage complex implementations from strategy and design through to process review training and rollout.

Michelle enjoys investigating business systems, taking a holistic view of the situation to evaluate actions and improve the operation of a business system. With the ability to examine business architecture to identify functional and non-functional requirements, Michelle has provided expert guidance to businesses on the development of policies and procedures, organisational structures, current processes and the development and implementation of IT systems.

A confident communicator and workplace trainer, Michelle listens to clients' needs and develops systems, processes, documentation and staff training to meet their specific requirements.

Expertise

- Operational process mapping
- Operations systems analysis
- Project Management Software implementation (ERP, MRP, CRM, ISO, Product Certification)
- Software training and support
- Systems integration
- Process automation
- Business consulting
- Management and technology consulting
- Project management
- Systems Integration



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