

A background image showing a person's hand holding a smartphone, with the text 'Freeway Overview' overlaid in a large, white, sans-serif font.

Freeway Overview

Ostendo Freeway app is a native app on the Smartphone or Tablet which can be used to run multiple “business solutions”. For example, you can have one solution which handles work performed by your service technicians, another solution to take care of Health and Safety compliance, and other solutions to handle training or marketing, etc.

There are two Categories of Solutions

1. Ostendo ERP Integrated Solution

These are built within the Ostendo ERP solution and are accessible to authorised users and organisations defined within Ostendo.

2. Standalone Solutions

These solutions do not require Ostendo ERP, therefore they are solutions developed outside of the Ostendo ERP environment.

- Public Standalone Solutions - these are pre-developed solutions available to any Freeway User **Free of Charge.**
- Private Standalone Solutions - these require a solution number to become available to a Freeway User. These solutions are created from within Freeway.Work once you have been issued with your unique code provided by a **Freeway Associate.** Alternatively, solutions can be designed and developed by **Freeway Partners** for your specific needs.

A mixture of Ostendo ERP Integrated Solutions and Standalone solutions can co-exist on the same device. This means you have one application (Freeway) able to run multiple solutions from different sources.

The Solution Itself:

Solutions are generally defined either for the purpose of **Recording Data**, or **Sharing Knowledge.**

Recording Data:

By utilising Freeway's features you will be able to capture data in the field on a Smartphone or Tablet in the form of a Datasheet

You can create your own datasheet styles using a Style Template in order to present and capture the data in a meaningful and logical manner.

Datasheets can be as simple or complex as required. Datasheet uses are endless. Some examples include...

- Compliance activities
- E-forms
- Gathering data for analysis purposes
- Quality Control
- Material Data Safety Sheets
- Deploying and recording of Service work
- Time Capture
- Order Taking



Sharing Knowledge:

- Creating product catalogues using Hierarchical & Graphical identification of products
- Ability to show product images, technical specifications, product overview and features
- Real time back office inquiries, with the ability to capture a snapshot of a specific section, draw directly on the screen for highlighting, and then optionally record an audio clip to email for further action
- Flexible searching capabilities for products across hierarchies using Freeways "Find" button and Keywords
- Create unlimited Guides for internal staff as well as end users. Some examples of Guides include...
 - Standard Operating Procedures
 - Help Guides or "How To" Instructions
 - Diagnostics Instructions
 - Handling Instructions for Hazardous Materials
 - Industry Guidelines and Standards
 - Publishing Site specific Hazards and Instructions